Project INTERFACE is an initiative to improve the integration of mental health and wellness services between school systems, agencies, and community members for the benefit of children and families. The primary goal of Project INTERFACE is to enhance, improve, or develop collaborative efforts for mental health and wellness access and service.

One important and key feature is the helpline service for families that is staffed Monday through Friday from 9 AM to 5 PM. Through the helpline families receive consultation and resource and referral from mental health professionals to practitioners that meet the mental health need presented by the family or caller. Matches are made that meet the presenting issue, insurance or payment needs, time preference and location needs. Follow-up services are provided until the child and or family is stabilized.

Another feature of Project INTERFACE is its impressive website on mental health and wellness issues impacting children and families, along with event listings and other free resources (www.projectinterface.org). By enhancing communication between schools, agencies and community members; providing education, training and support, Project INTERFACE allows each organization and system to work more effectively on behalf of the children and families it serves.

Project INTERFACE is a model that is offered by the Freedman Center for Child and Family Development at the Massachusetts School of Professional Psychology (http://www.mspp.edu/community/freedman-center/default.asp). As of January 1, 2011, Project INTERFACE and the Freedman Center at MSPP serves the communities of Boston, Concord, Lincoln/Sudbury, Needham, Newton, Southern Berkshire County, Waltham, Wellesley and Westford.